RULES AND REGULATIONS

KSC e-Membership is the member program of KSC. If you are interested in becoming our member, please read all the following rules:

1. KSC e-Membership is open to all individuals aged 18 years and above, with RM10 of one-time joining fee for a registration.
2. KSC e-Membership is not a credit card and charge card.
3. Staffs and promoters at KSC are prohibited from using their KSC e-Membership when on duty and strictly not on customer purchases.
4. Each applicant can only apply for ONE KSC e-Membership.
5. KSC e-Membership is valid for 1 year from the date of issuance and point is valid for 6 months from the last transaction.
6. KSC e-Membership must be presented at the cashier counter or using mobile phone number BEFORE each purchase to ensure all purchases are recorded and accumulated. e-Membership PRESENTED AFTER THE TRANSACTION WILL NOT BE ACCEPTED FOR POINTS ACCUMULATION.
7. Fees and Charges:

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| --- | --- | --- |
|  | Types | Amount |
| a. | Registration Fee (For new applicant only) | RM10 |
| b. | Renewal Fee | RM10 |
| c. | Point activation (6 months) | Any |
|  | Note: All payments received are not refundable. |  |

1. Point that expired after 6 months will not being conceived.
2. Every RM30.00 spent will be accredited 1 point. KSC Membership Points are not exchangeable or redeemable for cash or other items except those acknowledge in the KSC membership point redemption programme.
3. For every 1 point earned, members are entitled to a RM30 cash voucher. The voucher is not redeemable for cash in whole or part and is not valid after the expiry date.
4. Point redemption can only be done by the Membership Owner at Membership Counter together with his/her Identity Card/passport or phone number.
5. KSC reserves the right to utilise the database information for other purpose pertaining to the business activities.
6. Members are strictly prohibited from publicly sharing their member cards on social media platforms for point accumulation and member pricing purposes.
7. KSC reserves the right to adjust the points or requirement, as well as substitute or replace items with items of an approximately equivalent value without prior notice.
8. In the event of any dispute or points discrepancy, the decision of the company is final.
9. For enquiries, please contact KSC Membership Customer Service at \_\_\_\_\_\_\_\_\_\_ or email to \_\_\_\_\_\_\_\_\_



